



## Disembarkation Information for Los Angeles, February 25, 2008

### Your Baggage

Please find enclosed your luggage tags in the sleeve of this disembarkation folder.

All guests disembarking at Los Angeles are kindly requested to place your luggage, tagged with the appropriate color and number-coded luggage tags outside your stateroom anytime after dinner but no later than **12 Midnight, Sunday, February 24, 2008**. If you have completed your packing by 8:00pm, and would like to have some of your bags out of your stateroom early, you are more than welcome to put them outside your stateroom door at this time.

**Please do not include any valuables, passport, airline tickets, medication, open bags or bottles of liquor with this luggage.**

Kindly note that if you need additional ship's color-coded luggage tags, please contact the Reception Desk.

### Settlement of Accounts

Crystal Symphony accepts the following credit cards: Visa, American Express, Diners Club, Master Card and Discover Card as well as travelers checks, personal checks or cash for settlement of your shipboard accounts. Settlement of shipboard accounts will take place at the Reception Desk for those guests who have not yet left credit card information during the cruise. If you do choose to settle your account with cash, personal checks, or travelers checks we recommend that you do so **one hour** prior to your listed departure time from the ship. Please see the enclosed departure schedule for listed departure times.

We strongly encourage all our guests to take advantage of our Express-Check Out System. Simply leave your credit card information at the Reception Desk by **12 Midnight, Sunday, February 24, 2008**, if you have not already done so.

A complete itemized statement will then be delivered to your stateroom on debarkation morning, stating your credit card number and showing a zero-balance. Your final balance will be automatically billed through your credit card company.

### Disembarkation Information

All guests are urged to watch the televised disembarkation presentation for important information regarding disembarkation procedures in Los Angeles. The disembarkation talk is shown throughout the day on your stateroom television. Please consult the television schedule for times and channels.

### Passport Pick-up

ALL guests may pick up your passports at your leisure at the Reception Desk, Crystal Plaza Deck 5, after 10:00am on Saturday, February 23, 2008. You will need to present your passport at the U.S. Immigration Inspection in Los Angeles on Monday, February 25, 2008.

### Regarding U.S. Customs Allowances

U.S. residents must declare the total value of ALL articles acquired abroad (whether new or used, whether dutiable or not, and whether obtained by purchase, as a gift, or otherwise), including purchases – made in Duty-Free stores abroad, or in our on-board shops – which are in their possession at the time of arrival. U.S. Customs officials can – and occasionally do – search luggage for items purchased abroad. To be safe, declare every purchase made abroad or on board Crystal Symphony.

U.S. residents are usually required to pay a flat 3% rate of duty on the first US\$1,000 above their exemptions. (Please note that the rate of duty has been decreased from 4% to 3% as of January 1, 2002). Please also make sure to read the back of your Customs form before filling it out. Please note: The Customs form states that the duty-free exemption is US\$800 per person. Regardless of the amount of your purchases, it is expedient to declare ALL items purchased.

Please note that Crystal Symphony has to provide U.S. Customs with a list of all guests who made purchases of over \$800 in the ships gift shops.

### Arrival Information

Crystal Symphony is scheduled to dock in dock in Los Angeles at the Port of San Pedro at Pier 92 at 6:00am on Monday, February 25, 2008.

Once docked, local authorities will board the ship for clearance and off loading of luggage will commence. Please note that we will not be allowed to begin disembarkation procedures until we have the go ahead from U.S. Officials. We anticipate disembarkation to commence at 8:45am.

ALL guests are assigned a disembarkation group, which is identified by a particular color/number coded luggage tag. Each color/number coded group will meet in the Starlite Club, Tiffany Deck 6. Please note that for the comfort and convenience of all our guests, Crystal Symphony endorses a "no disembarkation announcement policy."

Please consult the enclosed departure schedule for your particular disembarkation time. We ask that you meet at least 15 minutes before the listed departure time; failure to do so may cause you to miss your transfer and subsequently all further travel plans may be affected. Make yourself comfortable in the Starlite Club and ship's staff will advise you when it is time for your group to disembark.



## Mandatory U.S. Customs and Border Control Inspection For ALL Guests

Whenever arriving in a U.S. port from abroad, U.S. Customs and Border Protection regulations require that ALL guests attend a U.S. Immigration Inspection. This mandatory inspection takes place the morning of Monday, February 25, 2008, in Los Angeles, California.

All guests have been assigned a group number, as advised in the letter and card you will receive in your stateroom. In order to prevent you from having to wait in long lines, please make yourself comfortable in one of the public lounges and wait for the announcement for your group to proceed to the inspection.

### All Guests – U.S. Citizens and Non-U.S. Citizens

When your group number is called over the public address system, please proceed to the Galaxy Lounge, Tiffany Deck 6 Forward.

Please bring your **passport, completed Customs form** and **Guest Identification Key** as it will be swiped at the entrance to the Galaxy Lounge.

**All Non-U.S. Citizens (including Canadians):** Completed I-94 (if applicable). If you are an alien resident of the U.S., please remember to bring your Green Card with you as well.

**ALL guests please note: This inspection is mandatory, and each individual must attend in person. We kindly ask for your cooperation in presenting yourself at the designated time.**

Thank you for your cooperation.



## Important Notices

In an effort to ensure a smooth and efficient disembarkation for all our guests, we would like to remind you of the following:

- 1 Crystal Symphony endorses a "No Disembarkation Announcement Policy."
- 2 All guests are reminded that all disembarkation groups must meet in the **Starlite Club** at least 15 minutes prior to their listed departure time.
- 3 If you intend to settle your account with cash, personal checks or Traveler's check, we kindly ask that you do so at the Reception Desk one hour before your listed departure time.
- 4 Please do not proceed to the gangway until your disembarkation group has been called from the **Starlite Club**.
- 5 For your convenience and assistance on disembarkation morning, staff will be available at the Starlite Club entrance, in the terminal building and at the airport. Also, porters will be available in the terminal building ashore and at the airport.
- 6 Please have your key card ready when you disembark, as this card will need to be scanned at the gangway when leaving the ship.
- 7 If you believe you have received the incorrect luggage tag color, we ask you to please contact the Concierge. They are more than happy to issue you new luggage tags. Please be so kind as to return your old tags to the Concierge.
- 8 If you require further assistance regarding your disembarkation, please contact the Concierge or Reception Desk. They are more than happy to help you. *Bon voyage.*

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## Luggage Inspection

Please be advised that for your safety and security, all luggage is subject to X-ray Security prior to its off-loading in Los Angeles. If an inspection of your luggage is required, we will ask you to come to the luggage handling area and open your bags for examination. We appreciate your cooperation should you be asked to open your luggage for inspection prior to disembarkation.

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## New Security Regulations at U.S. Airports

Effective January 1, 2003 new extra stringent security measures are in effect at all airport in the USA as announced by the Department of Homeland Security. All checked luggage is now being x-rayed at the airport. We recommend you lock your luggage before placing your luggage outside your stateroom. Once your luggage is back in your possession at the airport, you will have to unlock it and remain with it until it is x-rayed. All guests must be in possession of an airline boarding pass before entering the x-ray security line. Please note that the process is time consuming so allow yourself extra time at the airport prior to your flight departure time.

\*Please do not pack any film in your checked luggage as the x-ray machines may damage.

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## Tentative Breakfast Times for Monday, February 25:

### Breakfast

#### Lido Café, Lido Deck 11 Aft

Early Bird Coffee & Pastries

5:00am – 6:00am

Breakfast Buffet (Continental)

6:00am – 6:30am

Breakfast Buffet

6:30am – 9:00am

#### Crystal Dining Room, Crystal Deck 5 Midship

Breakfast (Open Seating)

7:00am – 9:00am

#### The Bistro, Tiffany Deck 6 Midship

Late-Risers Coffee with Danish Pastries

9:00am – 11:00am