
COMPUTER UNIVERSITY

@SEA

Pricing Guidelines Crystal Symphony

Internet Access

Crystal Cruises is pleased to provide Satellite Internet Access for our guests. All of Crystal Symphony's Internet traffic travels from the ship to a satellite before returning back to earth to load web pages. While at sea, there is no local high speed Internet provider such as you would have at home. Satellite communication is the only way to "plug-in" and access the Internet. We are pleased to offer all the Internet comforts of home, and hope you understand that it takes a little extra time as web pages travel the extra miles for you.

Four plans for Internet access are offered for your convenience. You may select one of the plans that would suit your need during your cruise:

- **Plan A: "Pay as You Go" access for \$0.74/minute.**
- **Plan B: 2 hours of access for \$50 (\$0.42/minute)**
- **Plan C: 10 hours of access for \$200 (\$0.33/minute)**
- **Plan D: 25 hours of access for \$300 (\$0.20/minute)**

Minutes are available throughout the entire trip and are based on actual Internet usage.

E-Mail

A one-time set-up fee of \$5.00 is automatically applied to your stateroom account when you first use the private CU@Sea e-mail address printed on your Cruise Ticket. A tutorial is available to assist you with logging on, establishing a password and using e-mail through the guest e-mail system. Every message sent or received is \$2.75 each for the first 100 kilobytes of data (roughly equivalent to 15 pages of text). Messages exceeding this size are charged at an additional \$2.00 per 100kb to a limit of one (1) megabyte (1,000kb). If you send the same message to more than one recipient, or "cc" additional recipients, each is treated as an individual message, and charged accordingly to your account.

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Configuration of Personal Laptop

If you wish to use your own laptop in the privacy and convenience of your own stateroom, we will need to do a special configuration to make our satellite and server available to your laptop.

Laptop Rental

Pre-configured laptops are available for rent at \$5.00 per day for use in your stateroom. The same Internet and e-mail charges as in the CU@Sea lab apply for a Crystal Cruises laptop.

CD Burning

There is a flat \$19.95 charge for copying (in one session) as many digital images (or other files) as will fit on a single compact disc.

Classes

All classes are complimentary. Class schedules are posted in the CU@Sea lab and are listed in *Reflections*.

Private Lessons

Lessons are billed at \$75 per hour. Please consult a CU@Sea staff member to schedule a private lesson.

Hours

The CU@Sea lab is open 24 hours a day. Please stop by between 7:00am and 11:00pm when members of our CU@Sea staff are on hand to assist you with any of the above, or to explain any of our many services, complimentary classes or pricing structure.